

## TECHNOLOGY AND COST OF GOVERNANCE IN THE NIGERIA CUSTOMS SERVICE: A STUDY OF KEBBI AREA COMMAND

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### **Abstract**

*Previous studies mainly discussed on border security and revenue generation with no research on technology and cost of governance. Thus, this study investigated the impact of Technology in reducing the Cost of Governance using Nigeria Customs Service Kebbi Area command as a unit of analysis. The study used both primary and secondary source of data, the primary data were sourced from survey research using questionnaires, 150 questionnaires were distributed from which 108 questionnaires were retrieved, 108 questionnaires were valid and 00 questionnaires were not valid. The secondary data were sourced from the existing relevant literatures on the topic under study such as textbooks, journals, magazines, seminars and newspapers were consulted. Regression analysis was used using SPSS version 25. The findings show that there is relationship between technology and cost of governance in Nigeria customs service Kebbi area command with p-value of .001. The study recommends improving access to technological tools and providing enabling environment with strong internet network and the electric power generation would minimize the cost of governance and improve revenue generation as well as efficiency and effectiveness of the service in the organization.*

**Keywords: Technology, Cost of Governance and Nigeria Customs Service**